

Welcome to the HelpOne Knowledge Base

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Welcome to the HelpOne Knowledge Base.

This resource is designed to help your team quickly find answers and complete everyday tasks in HelpOne -- the all-in-one platform built for nonprofits.

Whether you are new to HelpOne or looking for a refresher, the articles here cover the most common activities:

- Managing contacts and organizations
- Running fundraising campaigns and recording donations
- Tracking volunteers and their hours
- Creating and managing events and participants
- Handling expenses and IT assets
- Using communications tools and reports

How to use this knowledge base

- Use the search bar at the top to find a specific topic.
- Browse by category using the menu on the left.
- Start with the "Getting Started" section if you are new.

If you cannot find what you need, contact your HelpOne administrator or support contact. We continuously improve these articles based on real questions from nonprofit teams.

Thank you for the work you do. We're glad HelpOne can support your mission.
